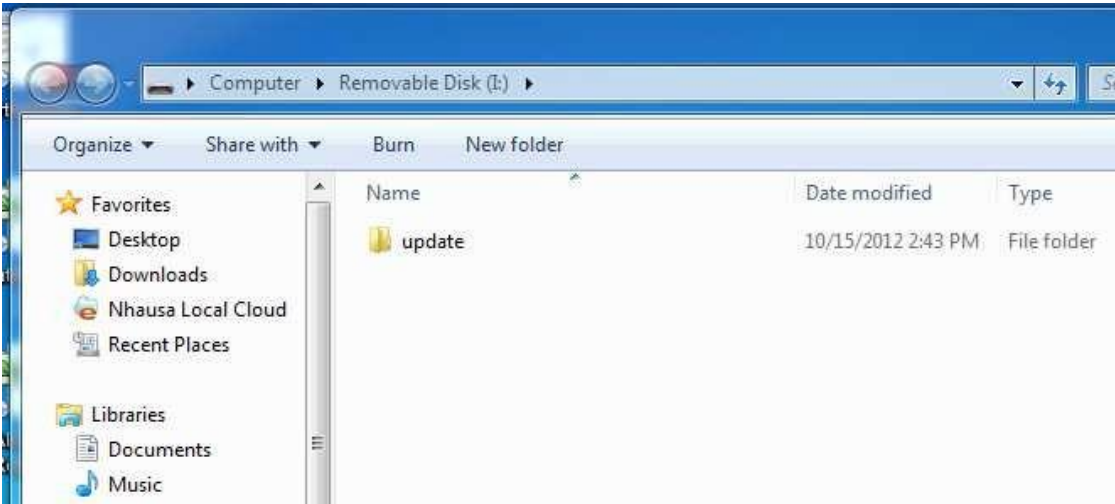


## How to Apply an AP Update via USB Thumb Drive to a Retail ATM

Please follow the steps below to apply this update to your existing software.

**NOTE:** You must use a 2 gigabyte or smaller USB thumb drive. It has to be formatted as FAT or FAT32. NTFS formatting does not work. (Preferably non SanDisk brand.)

1. Unzip the .zip file that you downloaded from the NHATM.com website and copy the “Update” folder to your USB thumb drive.



2. Open the top of the machine.



3. Insert the USB thumb drive into the USB port on the ATM I/O board.
4. Log into the ATM via the keypad. (Press Enter, then Clear, then Cancel, then 1, then 2, then 3).



5. Choose Operator Function.



6. Enter the Operator, Supervisor or Master Password.

- NOTE: Each key on display has a Function key # assigned to it. All descriptions will include the wording for the key and the F# key.



7. At the Welcome Screen choose Report (F3).



8. Choose PRINT ALL SETUP (F3).



9. When the printing is finished, press Cancel until you get back to the Welcome Screen.

10. At the Welcome Screen choose System Setup (F6).



11. Choose System Control (F8).



12. Choose Software Update (F1).



13. The ATM will appear to load and will then reboot.



14. A second and third loading process will begin...DO NOT TURN OFF YOUR ATM during this process.







15. Allow the ATM to reboot on its own. DO NOT POWER CYCLE the machine.
16. Once all loading has completed the ATM will reboot again to an idle state.
17. Remove the USB from the I/O board.
18. Log back into Operator/Supervisor/Master Functions and do a new Print All Setup.
19. Compare the old Print All Setup to the New Print All Setup. Specifically:
  - AP Version.
  - Terminal ID
  - Host Primary phone number/IP address.
20. Save new and old Print All Setup for your records.

For any questions please contact the Nautilus Hyosung Technical Support desk toll free at 877-496-7864 or via email at [techsupport@nhausa.com](mailto:techsupport@nhausa.com)