

# HYOSUNG

## HOW ASSISTED SELF-SERVICE TECHNOLOGY HAS CHANGED

Today's Assisted Self-Service technology has dramatically improved over 5 years

### HOW THINGS HAVE CHANGED OVER FIVE YEARS

1

#### THEN

The Taxi  
Buy in store  
Analog Watch  
**First Gen Video Teller ATM**

#### TODAY

Uber  
2 hr. delivery  
Apple Watch  
**Assisted Self-Service ATM**

#### BEYOND TODAY

Only Hyosung has a proven Assisted Self-Service ATM

## HYOSUNG'S ASSISTED SELF-SERVICE ATMS ARE REVOLUTIONIZING THE INDUSTRY

2



Self-service first, video is optional or as needed.



No large call center required.



Frees up bank tellers to spend more time building customer relationships and engaging in personal activity to sell additional bank services.



Integrated into the core banking application for the broadest set of transactions.



Recycling technology is now available in a small footprint.

### ... AND COME WITH THE HYOSUNG PERFORMANCE YOU EXPECT

3

#### MODULAR DESIGN

**FEWER PARTS**

Quicker Repair Time

#### SERVICE RESOLUTION

**90%+**

First Visit Resolutions  
One Call - One Tech

#### HIGHEST AVAILABILITY

**99%+**

Industry-Leading Service

Connect with the experts today!  
[hyosunginfo@nhausa.com](mailto:hyosunginfo@nhausa.com)

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